

Safe Travel

Covid Tier System Guidance

These guidelines are to inform all our guests of how we are responding to the challenges posed by the COVID-19 Tier system and how we will operate.

Cornwall is currently allocated as a Tier 3 (Very High Alert) area, however guests must follow the guidance for the Tier in which they are travelling from:

Medium alert level (Tier 1)

You can continue with your booking as planned and enjoy your stay while following government guidance and legislation, such as the rule of 6.

High alert level (Tier 2)

You can proceed with your trip as you hoped, providing you weren't planning to stay with friends or family you don't live with, or who are not part of your support bubble. If you live in a Tier 2 area, you must continue to follow Tier 2 rules when you travel to Cornwall.

Very High alert level (Tier 3 & 4)

Government guidance is that people in Tier 3 & 4 should not travel to other parts of the UK or stay overnight outside their area. We would respectfully request that you follow the guidance and do not travel to help prevent the potential for spreading infection. Please contact your letting agent to discuss the options available to you regarding rebooking or refunds.