

## Safe Travel

### Covid Tier System Guidance

With the Government Covid Tiers changing from 23<sup>rd</sup>/24<sup>th</sup> October 2020, these guidelines are to inform all our guests of how we are responding to the challenges posed by COVID-19 and how we will operate.

#### **Medium alert level (Tier 1)**

You can continue with your booking as planned and enjoy your stay while following government guidance and legislation, such as the rule of 6.

#### **High alert level (Tier 2)**

You can proceed with your trip as you hoped, providing you weren't planning to stay with friends or family you don't live with, or who are not part of your support bubble.

If you live in an area on high alert (Tier 2) and members of your party live at different addresses, please could you inform your letting agent should this affect the number of people you are traveling with.

#### **Very High alert level (Tier 3)**

Government guidance is that people in Tier 3, should not travel to other parts of the UK or stay overnight outside their area. We would respectfully request that you follow the guidance and do not travel to help prevent the potential for spreading infection.

Please contact your letting agent to discuss the options available to you regarding rebooking or refunds.