

Swimming Pool Admission Policy

Maenporth Swimming Pool is a private pool that does NOT have lifeguards on poolside, therefore all pool users are responsible for their own safety.

Children

All children under 16 must be accompanied in the swimming pool, spa pool and sauna by a responsible adult over 18 years of age at all times, irrespective of the child's swimming ability, with a maximum of 2 children per adult. If a child is under 4 and not wearing buoyancy aids, then this ratio increases to 1:1.

An adult can bring 3 children provided that all 3 children are over 11 years old and are competent swimmers. Babies/Toddlers/Children who are not toilet trained MUST wear a swim nappy, these are available from our welcome desk.

Adults

Adult non-swimmers MUST be accompanied by a fully able swimming companion. Adult non-swimmers MUST stay within standing depth at the shallow end of the pool. Ratio of 1:1.

Spa Pool and Sauna

Children under 12 are not permitted in the spa pool or sauna. All children under 16 must be accompanied by an adult.

General Rules

Customers are requested to check water depth signs before using the pools and to not swim out of their depth. Non-swimmers must remain in the specified areas of the main pool.

Water can be a dangerous environment, so we must insist that the following points are observed. Staff will refuse entry or ask to leave the pool, to anyone who:

- they feel is not fully capable of being responsible completely for their own safety in the changing rooms, on poolside and in the water;
- they feel may not wish to comply with our pool safety rules;
- may appear to be under the influence of alcohol and other intoxicating/narcotic substances;
- who will not comply with the children/adult or adult/carer ratios and rules;
- any parent or carer who staff feel will not, or is not keeping constant contact or behaving responsibly towards their charges.

Please note mobile phones, cameras and videos are not permitted in the pool or on poolside. CCTV is in operation in the pool area. This is used as part of the pool supervision and our aim is to provide a safe environment for swimmers.

In the swimming pool and changing areas, please be careful as floors may be wet.